Wilmington plc

Introducing Conversia

12th August 2025

Mark Milner
Chief Executive Officer

Guy MillwardChief Financial Officer



Earnings Enhancing Acquisition of Conversia for €121.6m (£105.0m)

Headlines

- Expands Wilmington's international position in GRC to the new horizontal market of Data Privacy and enhances quality of revenues and profits.
- Conversia is a RegTech¹ software and training business, focussed on the Spanish Data Privacy sector.
- Conversia enables a target market of 3.2m SMEs, amounting to a €2.5bn total addressable market, to comply with a wide range of legally required regulations.
- Conversia is the leader in its market and has been growing faster than peers.
- Management are highly experienced, long-standing and successful, and are incentivised to remain for at least five years.
- Year to 30 June 2025, Conversia revenues of €36.6m and €9.3m of EBITDA.
 - Double-digit revenue growth rates in recent years and improving profit margins.
 - Subscription-based revenue model; >70% of total revenues are recurring.
- Consideration of €121.6m (£105.0m) in cash from existing cash resources and £70m of new debt.



Our service offering

Conversia adds significant scale to create new distinct RegTech service offering



Conversia Practice Areas

- Covers customer needs across a wide variety of regulations; Privacy and Data Protection Regulations is most significant.
- Attractive core market; growth driven by enforcement intensity and government mandates.

Conversia Practice Areas

	Privacy and Data Protection Regulations	Equality and Social Rights Regulations	Labour and Social Security Regulations	Financial and Anti-Money Laundering Regulations		
Key regulations	 GDPR LOPDGDD (Implementation of the GDPR within Spanish legal framework) 		 Workday Register Occupational Risk Prevention Law Whistleblower Law 	 		
Applies to	All SMEs; highest importance in personal data-intensive industries (healthcare, financial services)	 All SMEs with 50+ FTE 	All SMEs; highest importance for industries with hazardous or manual labour	 SMEs active across financial services (accounting, banking, real estate, fintech, e-commerce)		



Conversia customer relevance

 Product offering assists SMEs to meet legally required compliance, through technology-delivered provision of policies, documentation, and protocols, coupled with digitally delivered staff training

Key Purchasing Criteria (KPC) for Compliance

Description Customer comments "SMEs primarily seek getting documentation, validation • SMEs want to be compliant with laws and regulations they are compliant, support during inspections – risk • Wary of enforcement; SMEs want to mitigate concerns mitigation is the primary driver for the service adoption" over potential fines Risk avoidance • SMEs consider spend on compliance a financial burden "Smaller SMEs will avoid... the risk" • They value a budget friendly solution that allows ongoing "Most companies don't see this as an investment, but as an compliance, quaranteeing compliance and support in case of KPC expense. They just want to avoid fines." Affordable Solution of an inspection • Larger business partners sometimes require proof of "We need a reputable service provider as we deal with our Importance clients' data, and they ask about it." GDPR compliance and inquire about processes and providers "I am on the safe side... I can show I hired the #1 and best • Having a reputable vendor helps SMEs showcase company, and did exactly what they've told me" diligence in data processing and helps them have robust Reputable Provider compliance policies • SMEs want providers that minimise their workload "I just do what they tell us to, on data protection and other regulations." (instructions, minimal paperwork) and support on potential regulation updates "Dedicated, attentive and complete service in......GDPR." • They also value having access to support in case of Hassle-free service changes to the business or potential inspections

Conversia - key characteristics

• Conversia meets all the Wilmington characteristics

GRC focussed	Attractive markets	Differentiated offering	Strong product and revenue models 4	Strong leadership	Advanced Digital & Data capabilities 6
Conversia provides RegTech software solutions which help small and medium-sized enterprises (SMEs) and homeowner associations in Spain comply with a wide range of regulations, with Data Privacy at the core of the proposition. Conversia also offers complementary training solutions with all course materials developed internally.	Substantial addressable market with over 3.2 million SMEs with fewer than 50 employees in Spain, equating to a €2.5bn TAM¹. Significant headroom for growth. Adoption of technology solutions by Spanish SMEs is currently low but is growing rapidly.	RegTech, digital-first solution which automatically generates the policy documentation required for a company to meet its legal obligations, tailored to the company's activities and how it uses personal data. Backed up by high performance national go-to-market function and partnerships with trusted referral partners, giving Conversia a competitive advantage in new customer acquisition. NPS score of +71 (March 2025)	>70% recurring revenue in 2025B. Consistent double-digit revenue growth and strong and growing EBITDA margins. Highly diversified customer base. Best-in-class SME retention rates, with strong track record of cross- and upselling.	Highly experienced senior management team, all with over 10 years' tenure with Conversia. Management team is incentivised to remain within the business for a minimum 5-year period.	RegTech, proprietary document generation technology backed up by significant regulatory IP. Highly skilled technology team. Dedicated development teams focused on new product development and adoption of AI.

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Wilmington's current and future service provision

Conversia is a GRC business, maps to our strategy framework, and expands our reach into the Data Privacy sector

	Core activities Emerging organic activities Inorganic focus																	
GOVERNANCE, RISK AND COMPLIANCE									N									
	Sectors				Financial	. services	5			Le	egal	He	alth & Sa	afety & E	SG	Data Privacy		
Services	ervices Markets Insurance Banking & Lending		Accountancy		Other (e.g. Trusts, Consultancies)		Gover	(-0Varnment		Construction & Real Estate		Industrials, logistics and energy		1Es				
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Summary

- Conversia is:
 - a RegTech software business
 - focussed on GRC
 - leading its sector with strong market growth characteristics and significant market headroom
 - delivering highly attractive revenue growth, annual recurring revenue, and margins
 - led by an experienced and successful management team, committed for the next 5 years.
- This earnings enhancing acquisition fulfils all the Group's acquisition characteristics criteria.
- Extends the Group's international reach into a new horizontal the regulated Data Privacy sector.
- The acquisition is contingent on the transaction receiving Foreign Direct Investment clearance in Spain.
- This acquisition adds significant value across all stakeholders.



Appendix



Wilmington at a glance

Our Focus	The global Governance, Risk and Compliance ("GRC") markets
Our Purpose	"Helping our (regulated) customers to do the right business in the right way"
Our Mission	Leading international GRC professional services provider
Our Values	Inclusivity Ambition Integrity Curiosity
Our Services	Providing a single GRC platform with multiple GRC services
Our Brands	Phoenix Phoenix Sociation FRA mercia Assutis health & safety Phoenix Sociation Pendragon BOND Conversia Conversio Conversia
Our Mindset	Delivering Growth – Operational Excellence - Portfolio Management

